

# PRIVACY POLICY

## COMMUNITY CARE CROWDFUNDING PTY LTD



### Privacy Policy for COMMUNITY CARE CROWDFUNDING PTY LTD

*Last updated: December 2024*

This Privacy Policy outlines our policies and procedures regarding the collection, use, and disclosure of your information when you use our services (hereinafter referred to as "Service"). It also explains your privacy rights and how Australian law protects you.

We use your personal data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

### Interpretation and Definitions

#### Interpretation

Words with capitalised initials have specific meanings as defined below. These definitions apply regardless of whether they appear in singular or plural form.

#### Definitions

For the purposes of this Privacy Policy:

- **Account** refers to a unique account created for you to access our Service or parts of our Service.
- **Affiliate** means any entity that controls, is controlled by, or is under common control with a party, where "control" signifies ownership of at least 50% of shares, equity interest, or other securities entitled to vote for the election of directors or other managing authority.
- **Application** refers to the software program provided by the Company and downloaded by you on any electronic device, named "CCare".
- **Cookies** are small files placed on your computer, mobile device, or any other device by a website. Cookies contain details of your browsing history on that website, among other uses.
- **Company** (referred to as "the Company", "We", "Us", or "Our" in this Agreement) refers to COMMUNITY CARE CROWDFUNDING PTY LTD, Dandenong, Victoria, 3175, Australia. For the purpose of Australian privacy laws, the Company is the data controller, responsible for determining the purposes and means of processing personal data.
- **Country** refers to Australia.

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- **Data Controller** refers to the Company as the legal entity that alone or jointly with others determines the purposes and means of processing personal data.
- **Device** refers to any device capable of accessing the Service, such as a computer, mobile phone, or digital tablet.
- **Do Not Track (DNT)** is a concept proposed by international regulatory bodies to provide internet users control over the tracking of their online activities across websites. However, this concept may be implemented differently across jurisdictions.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Service** refers to either or both the Application and the Website.
- **Service Provider** means any individual or legal entity that processes data on behalf of the Company. This term refers to third-party companies or individuals employed by the Company to facilitate the Service, provide the Service on behalf of the Company, perform related services, or assist the Company in analysing usage of the Service. Under Australian privacy laws, service providers are considered data processors.
- **Third-Party Social Media Service** refers to any website or social network through which a user can log in or create an account to use the Service.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (e.g., the duration of a page visit).
- **Website** refers to the Community Coin website, accessible from [www.communitycashcoin.com](http://www.communitycashcoin.com)
- **You** refers to the individual accessing or using the Service or the company or other legal entity on behalf of which the individual is accessing or using the Service, as applicable.

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### Collecting and Using Your Personal Data

#### Types of Data Collected

##### Personal Data

While using our Service, we may request certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Postcode, and City
- Bank account information to facilitate payments within the Service

When you pay for products or services via bank transfer, we may request information to facilitate the transaction and verify your identity. Such information may include:

- Date of birth
- Passport or National ID card
- Bank card statement
- Additional information linking you to a physical address

##### Usage Data

Usage Data is collected automatically during your use of the Service. This data may include:

- Device's Internet Protocol (IP) address
- Browser type and version
- Pages of our Service that you visit
- Time and date of your visit, time spent on those pages, unique device identifiers, and diagnostic data

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When you access the Service on a mobile device, we may collect certain information automatically, such as:

- Mobile device type
- Unique device ID
- IP address of your mobile device
- Mobile operating system
- Mobile Internet browser type, unique device identifiers, and diagnostic data

Additionally, information sent by your browser, such as diagnostic data, may be collected whenever you visit our Service or access it through a mobile device.

### **Information Collected via the Application**

While using our Application and with your prior permission, we may collect location information to enhance and customise our Service. This information may be uploaded to our servers or a Service Provider's server or stored on your device. You can enable or disable access to this information at any time in your device settings.

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### Tracking Technologies and Cookies

We use cookies and similar tracking technologies to monitor activity on our Service and store certain information. These may include beacons, tags, and scripts for collecting and tracking information and to improve and analyse our Service. You may set your browser to refuse all cookies or to indicate when a cookie is being sent. However, declining cookies may affect the availability of certain parts of our Service.

Cookies can be either "Persistent" (remaining on your device when you go offline) or "Session" cookies (deleted when you close your browser). We use both types for the purposes outlined below:

- Necessary / Essential Cookies
  - Type: Session Cookies
  - Administered by: Us
  - Purpose: Essential for providing requested services on the Website, including user authentication and fraud prevention. Without these cookies, services you have requested cannot be provided.
- Cookies Policy / Notice Acceptance Cookies
  - Type: Persistent Cookies
  - Administered by: Us
  - Purpose: These cookies indicate if users have accepted the use of cookies on the Website.
- Functionality Cookies
  - Type: Persistent Cookies
  - Administered by: Us
  - Purpose: These cookies store preferences, such as login details or language settings, to provide a more personalised experience.

For more information about the cookies we use, please refer to our Cookies Policy.

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### Use of Your Personal Data

The Company may use your personal data for the following purposes:

- To provide and maintain our Service: including monitoring usage of our Service.
- To manage your Account: to facilitate user registration and access to Service functionalities.
- For contract performance: development, compliance, and fulfilment of purchase contracts for products or services.
- To contact you: by email, phone, SMS, or other electronic communication for Service updates, including security updates, as necessary.
- To provide marketing communications: including news, special offers, and general information on related goods or services, unless you have opted out of receiving such communications.
- To manage your requests: handling and responding to your requests.

### Sharing of Your Personal Data

We may share your personal data in the following circumstances:

- With Service Providers: to monitor and analyse Service usage, process payments, or communicate with you.
- For business transfers: in connection with, or during negotiations of, mergers, acquisitions, or asset sales.
- With Affiliates: to provide certain products or services, ensuring that affiliates adhere to this Privacy Policy.
- With Business Partners: to extend offers of certain products, services, or promotions.
- With other users: for public interactions, such as comments or activity through a Third-Party Social Media Service.

### Retention of Your Personal Data

The Company will retain your personal data only as long as necessary to fulfil the purposes outlined in this Privacy Policy. We will retain and use personal data as required to comply with legal obligations, resolve disputes, and enforce our policies. Usage Data may be retained for shorter periods, except

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when used to enhance security, improve Service functionality, or when legally required for extended retention.

### **Transfer of Your Personal Data**

Your information, including personal data, may be transferred to and maintained on computers located outside your state or country, where data protection laws may differ. By providing your information, you consent to such transfers. The Company will take all reasonable steps to ensure secure handling of your data and will not transfer your personal data to organisations or countries without appropriate security controls.

### **Disclosure of Your Personal Data**

#### **Business Transactions**

In the event of a merger, acquisition, or asset sale, your Personal Data may be transferred. If such a transfer occurs, we will notify you and provide you with any changes to this Privacy Policy that may result.

#### **Law Enforcement**

The Company may disclose your Personal Data if required to do so by law or in response to valid requests from public authorities (e.g., a court or government agency).

#### **Other Legal Requirements**

In certain situations, the Company may disclose your Personal Data when we believe in good faith that such disclosure is necessary to:

- Comply with a legal obligation.
- Protect and defend the rights or property of the Company.
- Investigate or prevent possible wrongdoing in connection with the Service.
- Protect the personal safety of users of the Service or the public.
- Protect against legal liability.

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### Security of Your Personal Data

While we take commercially reasonable precautions to protect your Personal Data, please be aware that no method of transmission over the Internet or electronic storage method is 100% secure. Therefore, we cannot guarantee absolute security.

### Your Data Protection Rights

If you are a resident of Australia, you have certain data protection rights. The Company aims to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

### You have the following data protection rights:

- The right to access, update, or delete the information we have on you.
- The right to rectification: you have the right to have your information rectified if that information is inaccurate or incomplete.
- The right to object: you have the right to object to our processing of your Personal Data.
- The right to restriction: you has the right to request that we restrict the processing of your personal data.
- The right to data portability: you have the right to be provided with a copy of the information we have on you in a structured, machine-readable, and commonly used format.
- The right to withdraw consent: you also have the right to withdraw your consent at any time where the Company relied on your consent to process your personal information.

If you wish to be informed about what Personal Data, we hold about you and want it to be removed from our systems, please contact us.



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### GDPR Privacy

#### Legal Basis for Processing Personal Data under GDPR

We process Personal Data based on the following legal grounds:

- **Consent:** You have given explicit consent for specific purposes.
- **Contractual Obligations:** Data is necessary to fulfill a contract with you or for pre-contractual obligations.
- **Legal Obligations:** Processing is required by law.
- **Vital Interests:** Processing is necessary to protect your or another person's vital interests.
- **Public Interest:** Processing is connected to tasks in the public interest.
- **Legitimate Interests:** Processing is necessary for the legitimate interests pursued by the Company.

If you need clarification on the legal basis for our data processing, please contact us.

#### Your Rights Under the GDPR

If you are located in the European Economic Area (EEA), you have the following rights under the General Data Protection Regulation (GDPR):

1. **Access Your Data:** You have the right to obtain a copy of the Personal Data we hold about you.
2. **Correct Your Data:** You can request the correction of any incomplete or inaccurate information.
3. **Object to Processing:** You have the right to object to processing based on legitimate interests or for direct marketing purposes.
4. **Request Erasure:** You can request the deletion of your Personal Data when we have no legitimate reason to continue processing it.
5. **Request Data Transfer:** You may request a transfer of your data in a structured, commonly used, machine-readable format.
6. **Withdraw Consent:** You have the right to withdraw your consent to processing, which may impact specific features of the Service.

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To exercise these rights, please contact us. We may require you to verify your identity before responding to such requests. Complaints related to GDPR can be directed to your local data protection authority.

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### CCPA Privacy

#### Your Rights Under the CCPA

If you are a California resident, you have the following rights under the California Consumer Privacy Act (CCPA):

1. **Notice:** You have the right to be informed about the types of Personal Data collected and its intended use.
2. **Access:** You can request disclosure of Personal Data collected in the past twelve (12) months.
3. **Opt-Out of Sale:** You have the right to request that we do not sell your Personal Data to third parties.
4. **Data Portability:** You may request details about the sources, purpose, and categories of the Personal Data we have collected.
5. **Right to Delete:** You can request the deletion of Personal Data collected in the last twelve (12) months.
6. **Non-Discrimination:** You have the right to receive equal service and pricing, regardless of whether you choose to exercise your privacy rights.

#### Exercising Your CCPA Rights

To exercise any CCPA rights, please email us or visit our “Do Not Sell My Personal Information” section on our website. We will respond to verifiable requests within forty-five (45) days.

#### Do Not Sell My Personal Information

We do not directly sell personal information. However, some of our partners may use technology that could be defined as a "sale" under the CCPA. To opt out, please use the options on our website or your device settings.

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### Do Not Track Policy (CalOPPA Compliance)

Our Service does not respond to “Do Not Track” signals. Please be aware that some third-party websites may track your activity, which you can manage through your browser settings.

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### Children’s Privacy

Our Service does not address anyone under the age of 13. If you are aware that a child has provided us with Personal Data, please contact us, and we will take steps to remove such information from our servers.

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### Links to Other Websites

Our Service may contain links to external websites. We recommend that you review the Privacy Policies of these sites, as we assume no responsibility for their practices.

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### Changes to This Privacy Policy

We may update our Privacy Policy periodically and will notify you of any significant changes. The “Last updated” date at the top will reflect any updates.

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### Contact Us

If you have any questions regarding this Privacy Policy, you can reach us by:

- **Email:** [support@communitycashcoin.com](mailto:support@communitycashcoin.com)

**Website:** [www.communitycashcoin.com](http://www.communitycashcoin.com)